

Parameter Locks for NCP Secure Enterprise Client

Please note that user name and password are essential for setting/removing the parameter lock. If the ID will be forgotten, there is no possibility to remove or change the locks again! Parameter locks can be additionally removed on the NCP Secure Enterprise Client with a *one-time password*. In the following you will find instructions on how to activate and deactivate parameter locks.

Parameter locks are set for the NCP Secure Enterprise Client on the NCP Secure Enterprise Management. To do this, start the NCP Secure Enterprise Management Console.

This is how parameter locks are activated:

- 1. Open the client template in which you want to set the parameter locks. These locks are then active in all clients that access this template.
- 2. In the selected client template, go to *Restrictions* (see figure).



- 3. Here you can determine which parameters will be visible and configurable for the user on the client.
- 4. Save the settings using the green *Apply* button (ctrl + S) in the menu bar.
- 5. Click on the *Configuration* button and go *General*. Enter a user name and a password under Unlock parameter. These are required to release the parameter lock on the NCP Secure Enterprise Client if required.
- 6. Use the *Create Client Configuration* button in the menu bar to create a new configuration so that the settings made can be transferred to the user.
- 7. With the next connection establishment via NCP Secure Enterprise Client, the user receives this configuration, so that the parameters are no longer visible in the client interface. Make sure that the user owns the correct RSU ID. This is necessary, because otherwise the configurations are not mediated. The RSU-ID is entered under Client Configuration/Clients on the Configuration/General/Configuration Update tab.
- 8. If you want to unlock the parameters, start the client monitor. Go to *Connection* and select *Release Parameter Lock*.



9. Enter the previously determined user name and password to release the parameter locks.

Alternative: Remove configuration locks using a one-time password.

- 1. The user reports the **challenge code** to the administrator. The user will find the **challenge code** in the monitor of the *NCP Secure Enterprise Client* under *Connection/Unlock Parameters*.
- 2. The administrator starts the *NCP Secure Enterprise Management Console* and clicks on *one-time password* in the client template. A query about the **challenge code** will appear. It is important that the administrator has already entered a user name and password in the template (the user name is also the ID of the user, see above).
- 3. The administrator enters the **challenge code**. The *one-time password* appears. The administrator informs the user of this password and user name.
- 4. The user can now release the parameter lock on the monitor of the *NCP Secure Enterprise Client*. However, the use of the *one-time password* is unique. Whenever the parameter lock is to be unlocked with a *one-time password*, a new password must be generated.