



# NCP EXCLUSIVE REMOTE ACCESS SOLUTION

Enterprise VPN Solution for Juniper SRX & vSRX

Ordering Guide  
July 2018





## NCP EXCLUSIVE REMOTE ACCESS SOLUTION – ORDERING GUIDE 2018

# Overview

- How to order?
- Products and supported platforms
- Software subscription licenses & SKUs
- Support Service Levels & SKUs
- How to request a quote (RFQ)?
- NCP Channel Program



## NCP EXCLUSIVE REMOTE ACCESS SOLUTION – ORDERING GUIDE 2018

### How to order? Summary



NCP Exclusive Remote Access Clients  
NCP Exclusive Remote Access Management



Microsoft Windows, Apple macOS & Mac OS X  
Apple iOS and Android



Add software support services (standard or 24/7)



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# Products & supported platforms

### ■ NCP Exclusive Remote Access Clients

- Available for Microsoft Windows
  - Windows 10, Windows 8.x, Windows 7 (all 32/64 bit)
- Available for Apple macOS & Mac OS X
  - macOS 10.13 High Sierra, macOS 10.12 Sierra, macOS X 10.11 El Capitan, Mac OS X 10.10 Yosemite

### ■ NCP Exclusive Remote Access Management Server (included)

- Central configuration and License Server
- Available for Windows and Linux
- NCP Exclusive Remote Access Management Backup Server



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# Software subscription licenses & SKUs

### ■ NCP Exclusive Remote Access Client Software Subscription 1 Year

SKU	Description
BJSW25	NCP Exclusive Remote Access Client: 25 Clients Software Subscription 1 Year
BJSW50	NCP Exclusive Remote Access Client: 50 Clients Software Subscription 1 Year
BJSW100	NCP Exclusive Remote Access Client: 100 Clients Software Subscription 1 Year
BJSW150	NCP Exclusive Remote Access Client: 150 Clients Software Subscription 1 Year
BJSW250	NCP Exclusive Remote Access Client: 250 Clients Software Subscription 1 Year
BJSW500	NCP Exclusive Remote Access Client: 500 Clients Software Subscription 1 Year
BJSW1000	NCP Exclusive Remote Access Client: 1000 Clients Software Subscription 1 Year
BJSW2000	NCP Exclusive Remote Access Client: 2000 Clients Software Subscription 1 Year
BJSW5000	NCP Exclusive Remote Access Client: 5000 Clients Software Subscription 1 Year
BJSW10000	NCP Exclusive Remote Access Client: 10000 Clients Software Subscription 1 Year



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# Support Service Levels & SKUs

### ■ NCP Exclusive Remote Access Client Support Service Levels & SKUs

SKU	Description
SJL1	Support Level 1: Helpdesk E-Mail Support, FAQs (included in 1 Year Software Subscription)
SJL2	Support Level 2: Helpdesk E-mail and Telephone Support, response time 24 hours
SJL3	Support Level 3: Helpdesk E-mail and Telephone Support, response time per SLA & 24/7 Support



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### How to request a quote (RFQ)?

#### ■ NCP direct sales contact in your region

##### ■ The Americas (North America, Central America, South America)

- NCP engineering, Inc., 601 Cleveland Street, Clearwater, FL 33755, USA  
E-mail: [sales@ncp-e.com](mailto:sales@ncp-e.com), Phone: (650) 316-6273

##### ■ Central Europe (Germany, Austria & Switzerland)

- NCP engineering GmbH, Dombuehler Strasse 2, 90449 Nuremberg, Germany  
E-mail: [sales@ncp-e.com](mailto:sales@ncp-e.com), Phone: +49 911 9968-0

##### ■ EMEA & APAC & CIS

- NCP engineering GmbH, Dombuehler Strasse 2, 90449 Nuremberg, Germany  
E-mail: [sales@ncp-e.com](mailto:sales@ncp-e.com), Phone: +49 911 9968-333

#### ■ NCP Channel Partner

##### ■ Register as NCP Channel Partner (Distributors and Resellers only)

##### ■ Contact NCP Channel Partner

- Find your NCP Channel Partner in your region
- [www.ncp-e.com/ncp-exclusive-remote-access-client](http://www.ncp-e.com/ncp-exclusive-remote-access-client)





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# Join the NCP Channel Partner Program

Register at NCP to become a NCP Channel Partner

